

**CONFIDENTIAL**

# **USER SETUP GUIDE FOR DECO X50 WIFI 6 SYSTEM**



**SELF HELP PORTAL**  
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**+1 (346) 534-6841**  
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# APPEARANCE

Each Deco has an LED that changes color according to its status, three RJ-45 Ethernet ports, a power slot, and a Reset button.

See the explanation below:

Tip: The product label can be found at the bottom of the product.

- Pulse Yellow:**  
Deco is resetting.
- Solid Yellow:**  
Deco is starting up.
- Pulse Blue:**  
Deco is ready for setup.
- Solid Blue:**  
Deco is setting up.
- Pulse Green:**  
Deco is upgrading firmware.
- Solid Green:**  
Deco is all set up and connected.
- Pulse Red:**  
The satellite Deco is disconnected from the main Deco.
- Solid Red:**  
Deco has an issue.



#### Ethernet Ports:

For connecting Deco to your modem, the Ethernet outlet, or for other internet services in Wireless Router mode.

#### Power Slot:

For connecting Deco to the power socket via the provided power adapter.

#### Reset Button:

Press for 1 second and release to reset Deco to factory default settings. The light changing from pulsing yellow to solid yellow indicates a successful reset.

# SET UP YOUR DECO

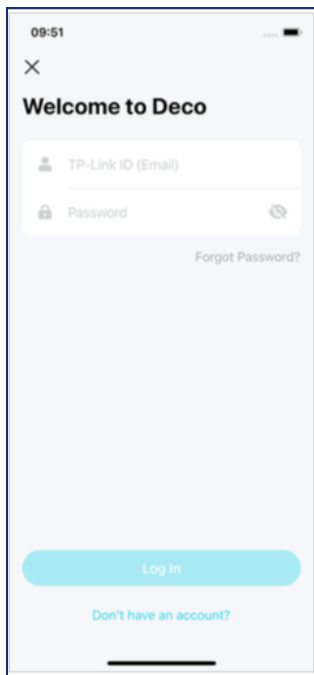
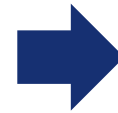
First let's start by setting up the Deco network. Get the TP-Link Deco app for iOS or Android, then follow the app to walk through the setup.

## 1. Get the Deco App

Scan the QR code below or go to Google Play or the App Store to download the Deco app. Install the app on your Android or iOS smartphone or tablet.



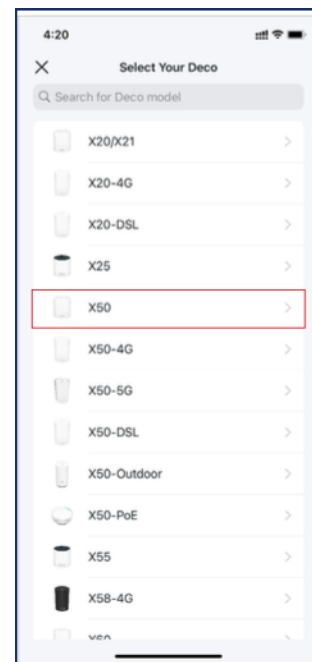
or



## 2. Log In or sign up with TP-Link ID

Open the app and log in with your TP-Link ID. If you don't have a TP-Link ID, create one first.

Note: If you forgot your login password, tap [Forgot Password?](#). The app will help you reset your password.



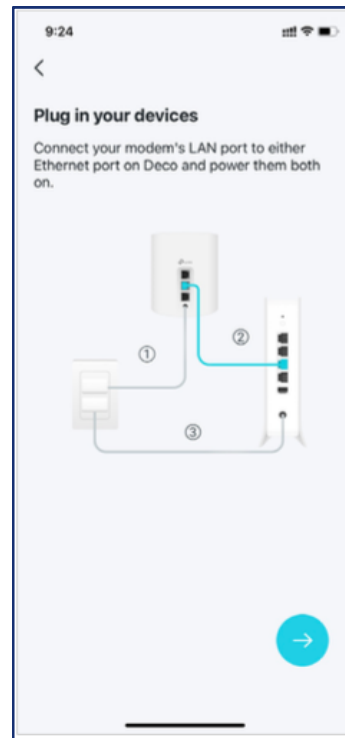
## 3. Select your Deco model

Search for and select your Deco model. If you have more than one Deco model, tap the question below the search box to check how to maximize the overall network.

## 4. Plug in your Deco

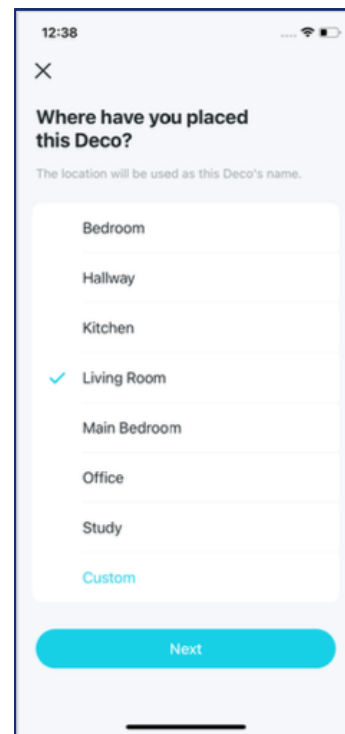
Power off your modem. Connect your Deco to the modem and power them both on.

If you don't have a modem, connect your Deco directly to the Ethernet outlet.



## 5. Connect to your Deco's Wi-Fi

Connect your phone/tablet to the Deco's Wi-Fi using the default SSID printed on the product label.

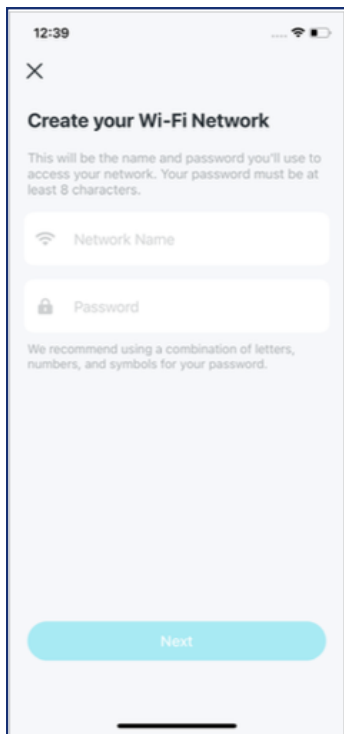
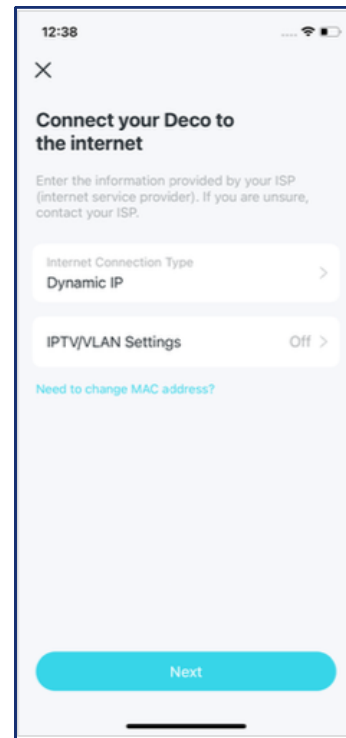


## 6. Specify your Deco's location

Select or customize a location for your Deco. The location will be used as the name of your Deco.

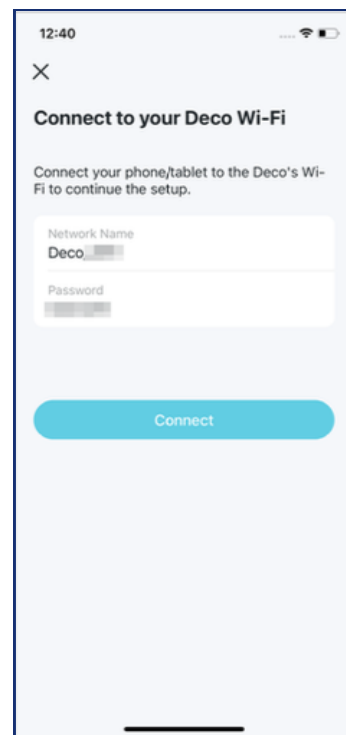
## 7. Connect your Deco to the internet

Select the internet connection type and enter the information. If you are not sure, contact your internet service provider.



## 8. Create your Wi-Fi network

Set a network name and a password. These will be the name and password you use to connect your devices to Wi-Fi.

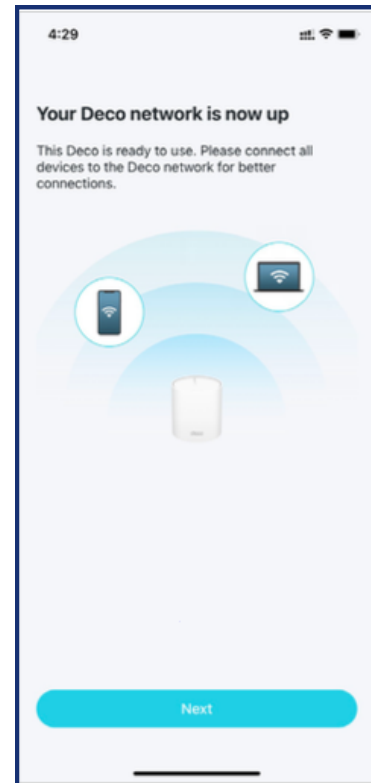


## 9. Connect to your Wi-Fi network

Connect your phone/tablet to the Deco's Wi-Fi.

## 10. Setup Complete

Your Deco network is now up. You can connect your devices to the Deco network.



## 11. Add more Decos

Plug in the other included Decos, and they will automatically join the network within 2 minutes.

# TROUBLESHOOTING

Solutions to common problems during setup or use are provided here for reference. Follow the steps and the provided link below to diagnose and solve problems you might experience with your Deco.

If problems still exist, contact us: <https://www.tp-link.com/support>

## **Q1. What should I do if I fail to configure the main Deco and get stuck on “We couldn't find Deco”?**

Refer to the guide <https://www.tp-link.com/support/faq/2239/> or follow the video <https://youtu.be/2HYuEYS9XJM>

## **Q2. What should I do if I fail to configure the satellite Deco and get stuck on “We couldn't find another Deco”?**

Refer to the guide <https://www.tp-link.com/support/faq/1447/> or follow the video <https://youtu.be/iVgDzoo16T4>

## **Q3. What should I do if I fail to configure the main Deco and get stuck on “Testing Internet Connection”?**

Refer to the video <https://youtu.be/OSUrGdWH-i0>

## **Q4. What should I do if my wireless devices cannot connect to Deco?**

Refer to the guide <https://www.tp-link.com/support/faq/2718/>

## **Q5. What should I do if Deco suddenly lost internet access?**

Refer to the guide <https://www.tp-link.com/support/faq/1454/>

## **Q6. How can I find a suitable spot for my Deco?**

Refer to the guide <https://www.tp-link.com//support/faq/1446/>

## **Q7. What can I do if the Deco app isn't working properly?**

Refer to the guide <https://www.tp-link.com/support/faq/1456/>

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**24/7 Support**



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